

HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL – WORK PROGRAMME 2022-23

MEMBERS: Cllr Jackie Ramsay (Lead Member), Cllr Bill Armer, Cllr Jo Lawson, Cllr Vivien Lees-Hamilton, Cllr Alison Munro, Cllr Lesley Warner, Helen Clay (co-optee), Kim Taylor (co-optee).

SUPPORT: Richard Dunne, Principal Governance Officer.

THEME/ISSUE	APPROACH AND AREAS OF FOCUS	OUTCOMES
<p>1. Resources of the Kirklees Health and Adult Social Care Economy.</p>	<p>To consider the resources of the health and social care system in Kirklees to include:</p> <ul style="list-style-type: none"> • A focus on the challenges of workforce retention, recruitment and succession planning. • Looking at the work being done locally to employ local people taking account of the West Yorks workforce/people strategy. • Consider the implications of service transformation and the creation of new job roles in the local system to include assessing any increased risk to core services due to the loss of experienced staff. • Consideration of the financial pressures on services provided and commissioned by Adult Social Care. • Understanding the local financial landscape in the context of the shift in funding to the West Yorks ICB and place-based partnerships to include a focus on how funding and resource gaps are collectively managed. 	<p><u>Panel meeting 19 October 2022</u></p> <p>Representatives from key organisations across the Kirklees Health and Adult Social Care system provided an update on their financial position and the challenges of workforce retention and recruitment.</p> <p>The Panel endorsed the comments of the Lead Member that it was a credit to the Kirklees health and adult social care system that it was able to provide good quality care despite the significant challenges it faced.</p> <p>The Panel requested information that would clarify the NHS learning support that was provided to nurses.</p>
<p>2. Impact of Covid-19</p>	<ul style="list-style-type: none"> • Assessing the impact of the “health debt” as a consequence of the delays in health screening, cancer treatments, vaccinations etc. to include the impact on primary care services. • Reviewing excess deaths data • Looking at the impact of long Covid to include reviewing the approach being taken to support people’s emotional health and wellbeing • Assessing the broader impact on adult social care including the increased social care needs for older people as a consequence of 	

	<p>reduced mobility and access to services and activities during the pandemic.</p> <ul style="list-style-type: none"> • Looking at examples where changes to the way that services have been delivered has resulted in a positive impact for the population of Kirklees to include: <ul style="list-style-type: none"> ○ the use of digital technology, ○ increased collaboration across the local health and adult social care system, ○ new ways of working ○ Assessing the sustainability of new working practices 	
<p>3. Capacity and Demand - Kirklees Health and Adult Social Care System</p>	<p>Assessing the work being done by the Kirklees core physical providers to manage demand and catch up with delayed planned surgery, therapeutics and diagnostics to include understanding local pressures; access to primary care services, sharing examples of good practice; identifying areas for improvement.</p>	<p><u>Panel meeting 19 October 2022</u> Representatives from Kirklees core “physical” providers presented details of the work being done to manage demand and catch up with delayed planned surgery.</p> <p>The information and data was noted and the Panel acknowledged the pressures in the local health and adult social care system in managing the demand for elective surgery and achieving some of the waiting list targets.</p> <p>The Panel requested information from both acute trusts that would show the split between inhouse elective surgery and the outsourced activity (to the independent sector).</p>
<p>4. Joined up Care in Kirklees Neighbourhoods</p>	<p>Looking at how local primary care services via Primary Care Networks (PCNs) contribute to targeted integrated service delivery in the Kirklees neighbourhoods to include:</p> <ul style="list-style-type: none"> • Looking at the work being developed through the Council’s primary care network & local health improvement leads. 	<p><u>Panel meeting 13 December 2022.</u> The Panel considered how local primary care services via the Primary Care Networks contributed to targeted integrated service delivery in Kirklees neighbourhoods and assessed the capacity of out of hospital care.</p>

	<ul style="list-style-type: none"> • Considering the progress, effectiveness and breadth of services being delivered in the community. • Assessing the capacity of out of hospital care to include all aspects of community care including adult social care capacity, community services capacity, and primary care support. • Looking at the work being done by Community Pharmacy to help alleviate demand in hospitals. • Considering the work being done to prevent and reduce demand through the focus on early prevention and building capacity in the community. 	<p>The Panel acknowledged that the information submitted did provide good evidence of the progress that was being made in integrated working despite the pressures in the local health and adult social care system.</p>
<p>5. Mental Health and Wellbeing</p>	<p>An overarching theme that looks at services that focus on providing support in areas that cover mental health and wellbeing to include:</p> <ul style="list-style-type: none"> • Reviewing the consequences of the pandemic on mental health services taking account of the capacity in the system to deal with the rates of referrals, increase in acuity and changes in presentation particularly in younger people. • Looking at a Kirklees focused performance report to identify risks at a local level to include consideration of autism pathways; waiting times for specialist mental health services; performance across the full spectrum of mental health services from early intervention to acute and specialised services. • Reviewing progress of the work being delivered through the Kirklees Integrated Wellness Service. • To look at the work being carried out by Thriving Kirklees Single Point of Access Service to include a focus on Child and Adolescent Mental Health Services (CAMHS). 	<p><u>Panel meeting 27 July 2022</u> Representatives from South West Yorkshire Partnership NHS Foundation Trust (SWYFT) and the Council presented details of the work that was being done across Kirklees on mental health services.</p> <p>The Panel:</p> <ul style="list-style-type: none"> • Noted the work being done. • Requested a further meeting to look at the work being undertaken by the Kirklees Integrated Wellness Service and the Thriving Kirklees Single point of Access Service with a focus on CAMHS. • Agreed that it would be helpful to review progress of elements of the transformational work programme being undertaken by SWYFT and the Council in conjunction with other health partners. • Requested copies of the Trust’s Integrated Performance Reports as they become available to enable scrutiny to have ongoing oversight of the Trust’s performance.

<p>6. Unplanned Care</p>	<p>To consider the work being done within the Kirklees health and adult social care system to manage periods throughout the annual cycle when there are capacity and demand imbalances for unplanned care to include:</p> <ul style="list-style-type: none"> • Looking at the work being developed to shift resources, skills, and expertise out of hospital and into the community and its expected impact. • Assessing how to enable and support community assets to make them more effective. • Understanding the capacity and demand cycle and challenges facing the whole of the Kirklees health and adult social care system including the Yorkshire Ambulance Service. • Considering examples of good practice and building on lessons learned from managing previous periods of demand. 	<p><u>Panel meeting 6 September 2022.</u> Representatives from organisations across the Kirklees health and adult social care system presented the work that is being done to manage expected and unexpected increases in demand and deal with capacity issues.</p> <p>The information was noted and the Panel was assured with the approach being taken by individual organisations as well as the whole system to help mitigate and deal with the capacity and demand pressures.</p>
<p>7. Maternity Services</p>	<p>To review local maternity services in light of the Ockendon report to include:</p> <ul style="list-style-type: none"> • Assessing the work being done to implement the recommended actions to improve care and safety in Maternity Services in Kirklees. • Taking account of the work being done by the West Yorkshire Local Maternity System. • Reviewing the impact of staffing pressures on the provision of services delivered by Mid Yorkshire Hospitals NHS Trust. 	<p><u>Panel meeting 6 September 2022.</u> Representatives from Calderdale and Huddersfield NHS Foundation Trust, Mid Yorkshire Hospitals NHS Trust and the West Yorkshire Local Maternity System presented an update on the provision of maternity services in Kirklees.</p> <p>As a result of the discussion the Panel expressed its concerns that women who lived in Kirklees were currently unable to access a birth centre located in their local district and the potential for there to be an extensive period before the resumption of services could take place.</p> <p>Actions agreed included:</p> <ul style="list-style-type: none"> • A Panel request to receive as soon as possible a clear timeline for the reopening of the birthing centres in Kirklees and details of the maternity services model.

		<ul style="list-style-type: none"> • A Panel commitment to engage with CHFT and MYHT on any external work or communications that it undertook regarding the situation on maternity services in Kirklees. • That it would have further discussions outside of the meeting to decide its next steps.
8. Access to dentistry	<p>To assess commissioning for NHS dentistry that is moving from NHS England to West Yorkshire ICB from October 2022 (shadow delegation until formal transfer in April 2023) to include:</p> <ul style="list-style-type: none"> • Considering how to support access for people with vulnerabilities. • Considering access to dental services for pregnant women. • Assessing the resources available in Kirklees and considering ways to utilise these resources differently/more effectively. • Looking at the work and role of charitable organisations such as Dentaaid. • Considering oral health in Kirklees and the local approach to improving dental hygiene. • Taking account of the wider challenges in West Yorks and exploring the approach to covering this issue by scrutiny at place and/or scrutiny at a regional level. • A focus on Orthodontics where there is approximately a 5-year waiting list for children locally. 	<p><u>Panel meeting 1 March 2023</u> Representatives from NHS England, Public Health, Locala and the Kirklees Local Dental Committee where in attendance to discuss dentistry in Kirklees.</p> <p>Actions agreed included:</p> <ul style="list-style-type: none"> • An agreement that the Panel would write to CHFT and MYHT outlining its concerns in delays in accessing hospital dental extractions for children and young people. • Following the transfer of the commissioning of dental services to the West Yorks Integrated Care Board (WYICB) that representatives of WYICB be invited to attend a future Panel to discuss its response to the delays in hospital dental extractions for children and young people.
9. Quality of Care in Kirklees	Utilising information and data from CQC to help inform the work of the Panel.	
10. Kirklees Safeguarding Adults Board (KSAB) 2021/22 Annual Report	To receive and consider the KSAB Annual Report	

<p>11. Inequalities in access to health care services</p>	<p>To consider health inequalities in accessing health care service to include:</p> <ul style="list-style-type: none"> • Using data and knowledge from a range of health and adult social care providers including the Yorkshire Ambulance Service (YAS) to: <ul style="list-style-type: none"> ○ Understand the demographics and local system health; ○ Identify areas of highest need; ○ Review volumes of repeat callers, understanding the reasons for the calls and what the system can do you respond and improve support. • Considering availability of services to provide necessary support including urgent community response, access to GP’s and other alternative health providers. • Consider travel/ access for residents in areas of highest need for planned care. 	<p><u>Panel meeting 25 January 2023</u> Representatives from Kirklees Public Health, Kirklees Health and Care Partnership and a selection of providers from the local health and care system were in attendance to discuss inequalities in accessing health care services in Kirklees.</p> <p>The discussions highlighted a number of factors that included: the need to do more in promoting the range of services and support available to local communities; the importance of tackling the wider issues that impacted on poverty; and the importance of encouraging the uptake of health checks and screening programmes in the more deprived communities of Kirklees.</p>
<p>12. New Plan for Adult Social Care Reform</p>	<p>To provide the Panel with an awareness and understanding of the social care reforms to include:</p> <ul style="list-style-type: none"> • A focus on the implications of the reforms on Local Authority finances and the social care workforce. • Looking at the different models of workforce required to deliver the reforms and the implications for the local and regional workforce. • The impact of the reforms on other council services and the local health system. 	<p><u>Panel meeting 13 December 2022.</u> Representatives from Kirklees Adult Social Care provided the Panel with a verbal update on the social care reforms.</p> <p>It was agreed that an offer to have a more detailed discussion with the Panel on the broader range of changes that the Council was developing to improve the social care offer would be considered.</p> <p><u>Panel meeting 1 March 2023</u> Representatives from Kirklees Adult Social Care and the Kirklees Care Association presented details of the work being done in the provision of domiciliary care, care homes and intermediate care in Kirklees.</p>

		<p>The discussions covered a number of issues that included: the challenges facing the recruitment and retention of the workforce in adult social care; the national problem of rates of pay for the social care workforce; and the challenges associated with the increased demand for social care services and complexity of service user's needs.</p>
<p>13. Palliative and end of life care</p>	<p>To consider the work being done to support people in Kirklees with palliative and end of life care to include:</p> <ul style="list-style-type: none"> • Considering the approach to providing an integrated package of palliative and end of life care in Kirklees. • Looking at work being developed through the End of Life Alliance • Reviewing the approach to supporting patient choice for palliative and end of life care at home and the resources available to meet the needs of the patient and their family. 	<p><u>Panel meeting 25 January 2023</u> Representatives from the Kirklees Palliative Care Partnership presented an outline of the work that was being done to provide an integrated package of palliative and end of life care in Kirklees.</p> <p>The Panel noted the good practice of the work of the Partnership and agreed that palliative and end of life care should remain a key priority within the Kirklees Health and Wellbeing Strategy.</p>

Golden threads

- Public health perspective – Prevention/ Early Intervention/ Inequality (including access)/ Targeted - Universal
- Patient perspective – Reality of care/ Patient Stories
- Integrated care – sharing of information
- Right place first time
- Understanding key risks
- What the data shows
- In context of wider system (WY)
- Joint Health and Wellbeing Strategy (JHWS) – do plans and actions contribute to the achievement of JHWS outcomes.

AGENDA PLAN

MEETING DATE	ITEMS FOR DISCUSSION
27 July 2022	<ol style="list-style-type: none">1. Mental Health and Wellbeing2. Work programme 2022/23
6 September 2022	<ol style="list-style-type: none">1. Unplanned Care2. Maternity Services
19 October 2022	<ol style="list-style-type: none">1. Resources of the Kirklees Health and Adult Social Care Economy2. Capacity and Demand - Kirklees Health and Adult Social Care System
13 December 2022	<ol style="list-style-type: none">1. New Plan for Adult Social Care Reform2. Joined up Care in Kirklees Neighbourhoods
25 January 2023	<ol style="list-style-type: none">1. Palliative and end of life care2. Inequalities in access to health care services
1 March 2023	<ol style="list-style-type: none">1. Access to dentistry2. In depth look at Adult Social Care community provision/domiciliary care
5 April 2023	<ol style="list-style-type: none">1. Kirklees Safeguarding Adults Board (KSAB) 2021/22 Annual Report2. Review of work programme 2022/23